# 2015 University of Arkansas NCAA Regional & Super Regional Baseball Tickets Frequently Asked Questions



\*\*\* Deadline for submitting postseason ticket requests is May 21, 2015 \*\*\*

### 2015 NCAA Baseball Regional & Super Regional

#### What will ticket prices be?

Prices are per session.

All patrons regardless of age require a ticket.

#### Regional

All-Session: \$75 Single-Session: \$15

University of Arkansas Students: \$15

#### Super Regional

All-Session: \$35 Single-Session: \$15

University of Arkansas Students: \$15

#### I have Baseball Season Tickets, how do I order my season ticket location for NCAA Regional and Super Regional games?

- In the event Arkansas is selected to host the NCAA Regional and/or Super Regional postseason tournament, up to ten games may be played at Baum Stadium.
- Season ticket holders have the opportunity to reserve their season ticket seat locations\* through May 21, 2015, by using their Razorback Ticket Center eTicket account, for all postseason games played at Baum Stadium.
  - \*Per NCAA team allotments, season ticket holders in Sections 103, 104, 111, & 112 will be relocated to the closest available section.
- Due to the limited time available to assign tickets, seat upgrade requests cannot be accommodated.
- Season ticket holders will also have the opportunity to request additional all-session tickets above their allotment for potential NCAA Regional and Super Regional games by using their Razorback Ticket Center eTicket account.
- ONLY credit card payments will be accepted. Payments are processed ONLY after your tickets are secured when the bracket is announced.
- NCAA Regional and Super Regional Tickets will be sent via e-mail using our e-ticket Print-At-Home system. An email with a PDF attachment will be sent to the e-mail address listed on the account after the bracket and hosts sites are announced.

#### I do not have Baseball Season Tickets but I am a Razorback Foundation member, how do I order NCAA Regional and/or Super Regional tickets?

- Razorback Foundation members will be able to request NCAA Regional and/or Super Regional tickets by using their Razorback Ticket Center
  eTicket account.
- Postseason ticket requests are allocated based on Priority Points rank within a member's classification.
- ONLY credit card payments will be accepted. Payments are processed ONLY after your tickets are secured when the bracket is announced.
- NCAA Regional and Super Regional Tickets will be sent via e-mail using our e-ticket Print-At-Home system. An email with a PDF attachment will be sent to the e-mail address listed on the account after the bracket and hosts sites are announced.

### I do not have Baseball Season Tickets and I am not a Razorback Foundation member, how do I order NCAA Regional and/or Super Regional tickets?

- Shortly after the bracket and host sites are announced if the Razorbacks are selected to host a NCAA Regional or Super Regional postseason games, All-Session tickets will be available on ArkansasRazorbacks.com. Single-Session tickets will be available for purchase beginning on the first day of the Regional or Super Regional, based on availability.
- Tickets may be purchased and printed at home from ArkansasRazorbacks.com using our e-ticket system.
- Tickets will only be available on a per event basis. If the Razorbacks host both Regional and Super Regional events, you will need to order tickets for the Super Regional on ArkansasRazorbacks.com once hosting is announced.

### Can I rent a suite for NCAA Regional and Super Regional games?

- Suites and suite tickets will only be available to current 2015 Baseball Suite Season Ticket Holders.
- Suite season ticket holders may request their suite for all NCAA Regional and Super Regional games played at Baum Stadium by using their Razorback Ticket Center online account.

#### Is my 2015 Baseball Season Parking Pass valid for home NCAA Regional and Super Regional games?

Yes, please keep your current season parking pass, as they are valid for all NCAA Regional and Super Regional games.

#### How do I order tickets if the Razorbacks are invited to participate but play as a visiting team?

• Should the Razorbacks play in the NCAA Regional or Super Regional as a visiting team, please contact the host school to purchase tickets.

Questions? Please contact the Razorback Ticket Center at 479/575-5151

# 2015 University of Arkansas College World Series Baseball Tickets Frequently Asked Questions



\*\*\* Deadline for submitting postseason ticket requests is May 21, 2015 \*\*\*
2015 NCAA Baseball College World Series

#### How are College World Series tickets assigned?

- If the Razorbacks are selected and advance to participate in the NCAA College World Series, the University of Arkansas will receive a limited number of tickets. The number of postseason tickets you are eligible to receive is subject to University of Arkansas allotments. The priority ranking for postseason allocation is:
  - 1. Current Razorback Foundation members
  - 2. Non-member Baseball Season Ticket holders
  - 3. General Public

Postseason ticket requests are allocated based on Priority Points rank within a member's classification.

#### I am a Baseball Season Ticket Holder, how do I request NCAA College World Series tickets?

- Baseball Season Ticket Holders who are Broyles-Matthews, Super Hog, or Wild Hog Razorback Foundation Members have the opportunity to request NCAA College World Series tickets through May 21, 2015, by using their Razorback Ticket Center eTicket account.
- In the event the Razorback Ticket Center is able to fill your request, you will be notified via e-mail and provided with will call instructions at that time.
- In the event the Razorback Ticket Center is unable to fill your request, you will be notified via e-mail.
- ONLY credit card payments will be accepted. Payments are processed ONLY after your tickets are secured when the bracket is announced. I am a Razorback Foundation Member at the Broyles-Matthews, Super Hog or Wild Hog Level but do not have Baseball Season Tickets, how do I request NCAA College World Series tickets?
- Razorback Foundation members who are at the Broyles-Matthews, Super Hog, or Wild Hog Level, but do not have Baseball Season Tickets
  have the opportunity to request NCAA College World Series tickets through May 21, 2015, by using their Razorback Ticket Center eTicket account.
- In the event the Razorback Ticket Center is able to fill your request, you will be notified via e-mail and provided with will call instructions at
- In the event the Razorback Ticket Center is unable to fill your request, you will be notified via e-mail.
- ONLY credit card payments will be accepted. Payments are processed ONLY after your tickets are secured when the bracket is announced. I meet the above criteria, how many NCAA College World Series tickets can I request?
- You may request as many tickets as you will need, please note the TICKETS ARE NOT GUARANTEED.
- Due to the limited number of tickets the University of Arkansas will receive we anticipate demand being greater than supply. The University of Arkansas reserves the right to impose limits as needed.

#### I am a Razorback Foundation Member at the Tush Hog, Big Hog, Big Red, or Razorback Level, how do I request NCAA College World Series tickets?

- Due to the limited allotment the University of Arkansas will receive, it is unlikely we will be able to accommodate orders from Razorback Foundation Members who are at these levels.
- In the event tickets remain after Razorback Foundation Members who at the Broyles-Matthews, Super Hog, or Wild Hog Levels, the Razorback Ticket Center would contact those who are Razorback Foundation Members with ticket purchase instructions.
- We recommend contacting the TD Ameritrade Park in Omaha to secure College World Series tickets. Please visit <a href="https://www.ncaa.com">www.ncaa.com</a> for more information.

#### I am a Baseball Season Ticket Holder but I do not give annually to the Razorback Foundation, how do I request NCAA College World Series tickets?

- Due to the limited allotment the University of Arkansas will receive, it is unlikely we will be able to accommodate orders from Baseball Season Ticket Holders who do not donate annually to the Razorback Foundation.
- In the event tickets remain after Razorback Foundation Members, the Razorback Ticket Center would contact those who are Baseball Season Ticket Holders with ticket purchase instructions.
- We recommend contacting the TD Ameritrade Park in Omaha to secure College World Series tickets. Please visit <a href="https://www.ncaa.com">www.ncaa.com</a> for more information.

#### I am not a Razorback Foundation Member or Baseball Season Ticket Holder, how do I request NCAA College World Series tickets?

- Due to the limited allotment the University of Arkansas will receive, it is unlikely we will be able to accommodate orders from those who do not have season tickets.
- In the event tickets remain after Razorback Foundation Members and Baseball Season Ticket Holders have been assigned, a public on-sale date would be released on ArkansasRazorbacks.com.
- We recommend contacting the TD Ameritrade Park in Omaha to secure College World Series tickets. Please visit <u>www.ncaa.com</u> for more information.

Questions? Please contact the Razorback Ticket Center at 479/575-5151